

Practice Visits

Dawn E C Roberts BSc (Hons) MSc

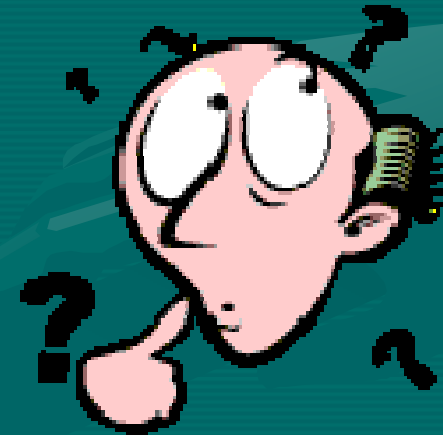
MCOptom

Optometric Adviser

Wakefield District PCT, Rotherham PCT, Barnsley PCT

Why?

- PCT is responsible for the provision of services to the residents of its area
- They have a responsibility under the Regulations to check the suitability of premises, equipment and contractual compliance
- The visits provide a useful opportunity for the Optometric Adviser to provide advice and information about anything that the practice needs to do in order to ensure that they are compliant



What to expect

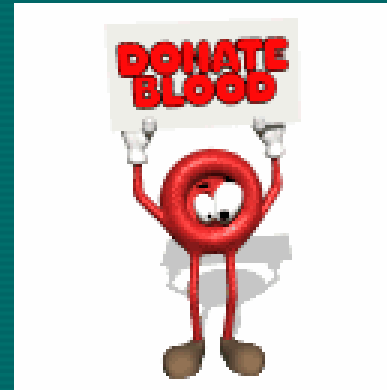
- There will usually be a pro-forma which has been agreed with the LOC
- You should be aware of the contents of the pro-forma prior to the visit
- The OA will visit usually with a representative of either the PCT or the LOC
- The inspection will include all of the clauses in the Contract (insurance, equipment, premises, complaints policies etc)

Opportunity



- You should view the inspection as an opportunity to ensure that you are complying with all aspects of the Contract
- The OA will be happy to advise you
- You should receive a report following the visit outlining any actions you need to take
- It is a team exercise in ensuring that the general public is receiving the best possible eye care and the PCT and profession are working together

Nightmares



- Fire extinguishers 13 years since last serviced
- Fire exit locked by padlock and chain
- Bare wires exposed
- 9 plugs running from one socket
- Minims 3 years out of date still being used
- Patient records kept in car boot
- Out of date employers liability insurance
- Light in consulting room not working
- Perkins used with no means of disinfection or single use prism
- Drugs stored in fridge with raw meat juices dripping onto them

Finally

- The OA is there to liaise between the PCT and you
- They can see things from your point of view
- As I work for a national company, I get inspections too!

